

CO00526

Transit Centre Security Measures

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Framework for Transit Safety and Security

- Environmental design
- Transit planning & network design
- Policies & procedures
- Education & outreach
- Technology & equipment
- Policing & security





COVID-19 Changes

- Crime Prevention Through Environmental Design principles (CPTED)
 - Ridership impacts
 - Transit & public spaces
- More reporting
- More disorder incidents & offenses
- Occupational Health & Safety hazards
- Drug use & reported overdoses



Extra Tactics & Actions During COVID-19

- Integrated planning
- More education & outreach
- More proactive patrols from TPOs and EPS
- Additional security guards
- Additional surveillance monitoring
- Transit Watch text message service
- Extra supports for vulnerable Edmontonians



Photo courtesy of EPS

Sample Key Performance Measures

- Security disorder/100k boardings
- Transit rider satisfaction of safety in transit
- Number of Operator assaults per year
- Number of community outreach interactions
- Number of criminal incidents on transit property
- Number of calls received from security guards
- Number of events dispatched from calls from security guards



Community Transit Outreach Team

- Transit Peace Officers paired with Outreach Workers
 - Provide social & mental health support services
 - Connections to basic needs like food/clothing
 - Designed based on program in Calgary Transit
- Deployments start this summer



EPS & Community Safety

- **EPS Crime Suppression Branch**
 - Works closely with Transit Peace Officers & security guards
 - **Additional joint patrols starting mid-May**
- **EPS Community Engagement Team**
 - EPS collaborating with Centre High students and Neighborhood Empowerment Team
 - Weekly safety engagement on transit



Photo courtesy of EPS

What is next?

- Integrated EPS/TPO patrols immediately
- Community Transit Outreach Team this summer
- Bystander Awareness this summer/fall
- Continued enhanced measures & monitoring
- Ridership recovery

