Branch - Social Development

Program - Community Initiatives Title - C5 North East Community Hub Operating Funding

Growth on Existing Services Unfunded Ongoing

Results to be Achieved

Integrated Service Delivery – facilitating access to supports for Edmontonians in the North East
Number of citizens accessing one or more programs

Annual Target: 1200

- 2. Social Inclusion
 - Number of Edmontonians using community space and collective kitchen to forge community connections Annual Target: 750
- 3. Community Ownership and co-creation of the Hub
 - Number of Edmontonians involved in decision-making, design and implementation activities and leadership Annual Target: 25

Description

The C5 collaborative of five agencies, together with community partners, has developed a prototype community hub based on integrated service delivery in NE Edmonton. It brings as many supports as possible into one place including employment & business development, affordable housing through C5 agencies and Capital Region Housing, parenting and early childhood development supports, senior/youth programming, financial planning, mental health and addiction supports and food security.

The community space with a collective kitchen is a place where people can build community connections and access child minding. Members represent diverse cultures, identities, generations and traditions: most are Indigenous or newcomers. The community space is designed to ensure everyone feels they belong, welcome to share food, cultures and stories, building relationships and supports. We currently offer a computer lab, women's zumba, seniors English conversation classes, youth after-school rec/homework clubs, Amazing Elders and community dinners.

The C5 and partner agencies are actively demonstrating their commitment to social innovation with a collaborative response to community need.

Justification

Newcomer and Indigenous families are moving to the North East for affordable housing. Leveraging the Ubuntu Children & Families program, C5 engaged +400 community members and discussed: lack of food security, difficulty accessing services (employment/parenting supports), need for community connecting spaces. Data from January to October 2018 (the first year of full Hub operation show:

- 1116 citizens accessed programs
- 408 children served through Ubuntu; 65% Indigenous
- 698 served in the employment hub, roughly 50% newcomers
- 389 persons with unstable housing accessed Capital Region Housing; approx. 70% Syrian newcomers
- 140 youth accessed programs, all are newcomers or Indigenous
- 60 seniors regularly attended Amazing Elders and Grandparents Who Parent programs
- 35 newcomers graduated from the Small Business Development Program
- 307 families enrolled in early childhood development and parenting supports

• July 1200 community members attended Hub block party, wanting children access to summer fun they could not afford at K-Days

C5 agencies have been financing operating costs of the Hub from savings: that is no longer tenable.

incremental	2019				2020				2021				2022			
(\$000)	Ехр	Rev	Net	FTEs	Ехр	Rev	Net	FTEs	Ехр	Rev	Net	FTEs	Ехр	Rev	Net	FTEs
Annualization	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
New Budget	\$300	-	\$300	-	-	-	-	-	-	-	-	-	-	-	-	-
Total	\$300	-	\$300	-	-	-	-	-	-	-	-	-	-	-	-	-