

Previous Initiative Reporting to City Council and Committee Meetings

Meeting Date	Report Number and Title	Summary of Information Provided
November 27, 2015 City Council Budget	CR_3096 Preliminary Terms of Reference - Service Level Review	<ul style="list-style-type: none"> - Original terms of reference offered to City Council approval - Overall goals, scope, principles and approach - Historical summary of past service level reviews - Estimated cost to complete the Program and Service Review
April 5, 2016 City Council	CR_3486 The Way Ahead Program and Service Review - Project Plan	<ul style="list-style-type: none"> - Project plan offered for approval - Recommendations on pilot reviews and estimated budget to complete - Service review schedule
December 13, 2016 City Council	CR_4276 The Way Ahead Program and Service Review - Project Update Fall 2016	<ul style="list-style-type: none"> - Initial learnings from pilot reviews - Draft service inventory list - Draft schedule provided for reviews to be initiated in first quarter of 2017
April 4, 2017 Executive Committee	CR_4564 The Way Ahead Program and Service Review - Project Update	<ul style="list-style-type: none"> - Updates to project plan and service review schedule - Results overview from the 2016 pilot service reviews - Draft schedule provided for reviews to be initiated in second quarter of 2017
September 5, 2017 Executive Committee	CR_4703 The Way Ahead Program and Service Review - Update Report	<ul style="list-style-type: none"> - Key learnings from service review process - Draft schedule provided for reviews to be initiated in third quarter of 2017 - Status overview for all service reviews in progress - Refinements to service inventory list
April 16, 2018 Executive Committee	CR_5394 Program and Service Review - Q1 2018 Status Update	<ul style="list-style-type: none"> - Expenses incurred to date - Refinements to the service review process - Upcoming service reviews and recommendations - Service review list, status and 2018 completion schedule